

MEDICAL GUIDANCE FOR SCHOOLS

LDOE has partnered with [Children's Hospital New Orleans](#) to provide education and guidance to school administrators, nurses and educators on medical questions to reduce the spread of COVID-19. As health experts for children in Louisiana, Children's Hospital New Orleans is here to support our schools, students, and their families in returning to school safely, as we continue to adjust to our new way of life.

CHILDREN'S HOSPITAL NEW ORLEANS HOTLINE

Phone Number: (504) 837-7760.

Available to: school nurses and administrators

Available for: School wellness and virtual care, medical questions pertaining to a student or staff

Hours: Monday through Friday, 7:00 a.m. - 11:00 p.m. and Saturday through Sunday 8:00 a.m. - 8:00 p.m.

A team of specially trained nurses from Children's Hospital New Orleans' parent organization, Louisiana Children's Medical Center (LCMC), are dedicated to answering this hotline and have been operating it since the beginning of the COVID-19 pandemic in New Orleans. Though this is not directly provided to parents as a resource, school nurses may advise parents to use it for consent purposes surrounding virtual care visits, at-home monitoring, or return to school screening.

This hotline is used to offer guidance to school nurses and school administrators for medical questions **pertaining to a student or team member**.

CHILDREN'S VIRTUAL CARE & HOME MONITORING PROGRAM

If necessary, you will be able to facilitate a virtual care visit with a primary care physician for students or team members for the following needs:

- **Virtual medical evaluation** and guidance on next steps for potential testing needs.
- **Return-to-work or return-to-school screenings** for school employees or students who have tested positive and completed quarantine, if required per school internal policy.

In addition, school nurses and school administrators will be able to facilitate enrollment in the Children's Hospital New Orleans remote home monitoring program for school employees or students who have tested positive for COVID-19 and are beginning to quarantine. For more information, please contact email school-wellness@LCMHealth.org.