Medication Therapy Management: Staff Communication Template

We are pleased to offer Medication Therapy Management Services to patients receiving care at [name of clinic]. The target population is patients [describe target population]. The service will be offered by a clinical pharmacist trained in Medication Therapy Management. The key components of the service will include:

* Comprehensive medication counseling
  + Medication Therapy Review
  + Development of a Patient Personal Medication Record
  + Development of a Patient Medication Action Plan
* Documentation of encounter in medical record
* Benefits
  + Better patient adherence and improved health literacy
  + Recommendations identified by pharmacist to optimize therapy will be resolved with physician and/or nurse prior to patient’s departure.

This service will begin [start date]. Your patients may be seen [indicate if appointment required or added on as needed]. The pharmacist will be located [indicate where patient will be seen]. [Include any other relevant information].

We are looking forward to working with you to provide this new service. Please contact [MTM coordinator] for more information.