

WELL-AHEAD



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COVID-19 Testing Training for Rural Health Clinics in Louisiana

Rural Testing Relief Fund

Louisiana's Health Initiative



Welcome

- This training will be recorded.
- Microphones will be muted.
- Use the Chat feature to ask questions or make comments.
- This training is a permissible expense.
- Make sure to use a sign-in sheet at your training site.
- Digital Certificate of Participation will be available once the recording is posted online.
 - walpen.org/covid-19/covid-19-testing



Agenda

- COVID-19 Testing Funding
 - Background, How Funding Can be Spent, Terms and Conditions, NARHC resources
- Permissible Expenses
- Conducting COVID-19 Training in Louisiana
 - PPE, Lab Testing, Test Kits, Reporting Results
- LDH Infectious Disease Epidemiology (Julie Hand, MSPH)
- Contact Tracing (Jenna Iberg Johnson, MSPH)
- Questions and Answers

COVID-19 Testing Funding



RHCs and COVID-19 Testing

- On May 20, the Department of Health and Human Services released funds to virtually every federally certified Rural Health Clinic
- Each eligible RHC received a deposit of \$49,640 in their account if they have an ACH/EFT arrangement with CMS
 - If a clinic does not have an ACH.EFT billing arrangement, they will receive a check via mail
- 172 RHCs in Louisiana totaling \$8.5m

Terms and Conditions

- Attestation
 - ACH: 45 days
 - Check: 60 days (July 14)
- Recipients **SHOULD** sign the attestation form agreeing to the terms and conditions attached to the receipt of these monies
 - Not returning the payment or attesting to the receipt of funds within this timeframe will be viewed as acceptance of the terms and conditions
- Attestation portal: covid19.linkhealth.com
- Hotline for Issues: 1-866-569-3523



NARHC Resources

- **Technical Assistance Webinar**
 - Conducted May 26, 2020
 - “RHC COVID-19 Testing Funds: What You Need to Know”
<https://www.web.narhc.org/Document.asp?DocID=8887>
- **Technical Assistance Webinar**
 - Conducted June 4, 2020
 - “COVID-19 Testing and Testing-Related Activities with CDC Experts”
<https://www.web.narhc.org/Document.asp?DocID=8897>
- Visit walpen.org/covid-19/covid-19-testing for the links to the recordings.

Permissible Expenses



Permissible Expenses

- Maintain or increase capacity and personnel levels to support COVID-19 testing and related clinical operational needs
- Development of testing plans
- Building or construction of temporary structures to support COVID-19 testing
- Leasing of properties and retrofitting facilities as necessary to support COVID-19 testing
- Temporary drive-thru or walk-up testing



Permissible Expenses

- Purchasing PPE
- Purchasing of testing equipment and supplies
- Training providers and staff on COVID-19 testing procedures
- Patient and community education related to testing



Permissible Expenses

- Testing personnel to support a safe workplace and facilitate timely return to work
- Laboratory services
- Reporting data to HHS on COVID-19 testing activities
- Assessment of symptoms, delivering test results, and appropriate follow-up assessment including by phone, text monitoring systems, or video conference

Conducting COVID-19 Testing in Louisiana



Develop a COVID-19 Testing Plan

- **Who will you test?**
 - Staff, patients, caregivers
 - Students, teachers, administrators
 - Community/community workforce
- **How will you test?**
 - Special clinic
 - Drive-thru or walk-up
 - What is the patient process?
- **Where will you test?**
 - Clinic or clinic parking lot
 - Community center
 - School



Develop a COVID-19 Testing Plan

- Do you have enough staff?
 - Training
 - Proper PPE
 - Have they been tested?
- Will you need extra security?
 - Local police
 - Security company
 - Proper PPE
 - Have they been tested?
- Where do you get the supplies?

PPE

Obtain PPE

Lab Services

Secure a lab

Test Kits

Obtain test kits based on lab preference

Report

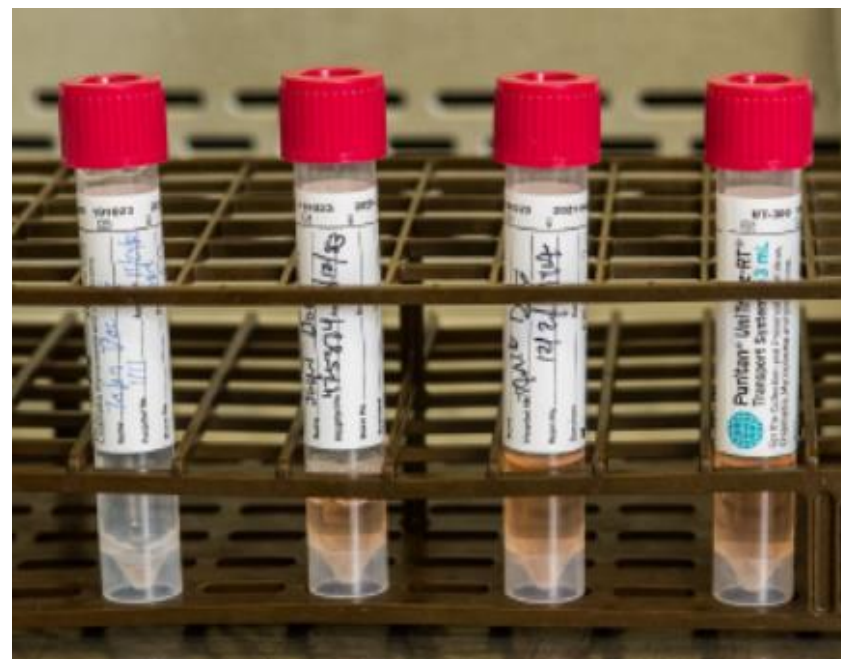
Positive, negative, undetermined cases

Personal Protective Equipment

- Where can I order PPE from the state?
 - To the extent possible, please continue to use the vendor you would normally use to request PPE supplies
- My vendor is having trouble fulfilling my order. Is there a list of vendors that are able to fulfill PPE supply orders?
 - Yes, an up-to-date list of companies is available on the LDH website
 - ldh.la.gov/index.cfm/page/3884
- Is there a way we can work with the state to expedite orders for RHCs who will be conducting testing?
 - Contact the State Supply Hotline at 225-325-5900
 - Let them know you will be conducting COVID-19 testing and are in need of PPE—they can provide additional information

Lab Services

- Is there a list of labs that are certified to conduct COVID-19 testing available to RHCs?
 - Every effort should be made to go through the lab the clinic typically uses
 - LDH has created a list of labs in Louisiana (not comprehensive). Visit walpen.org/covid-19/covid-19-testing for the link to the list.
 - If the lab is unable to conduct testing, email COVIDLAB@la.gov for guidance on how to submit test kits to the OPH State Lab



Test Kits

- **What is the process for an RHC to request COVID-19 test kits?**
 - The lab that the RHC chooses to analyze the testing kits will typically provide the testing kits
 - If the lab is the OPH State Lab, the RHC should contact the OPH State Lab to determine which type to purchase
 - If the RHC is unable to procure a supply of testing kits required by the OPH State Lab, they should request a temporary supply from the Emergency Operations Center by emailing EOCWATCH@la.gov and EOCOPER@la.gov.
- **If RHCs aren't able to receive test kits from the State, where can they purchase test kits? Is there a list of vendors?**
 - Email COVIDLAB@la.gov for advice and test kit guidance if sending samples to the OPH State Lab
 - If using another lab, inquire with that lab for details on ordering

COVID-19 Data Collection and Reporting

Julie Hand, MSPH

Public Health Epidemiologist

Louisiana Department of Health

COVID-19 DATA COLLECTION AND REPORTING

- **Reporting COVID-19 test results:** all facilities performing testing for COVID-19/SARS-CoV-2 are required to report all results to LDH.
 - Rapid testing
 - Point-of-care testing
 - Antibody testing
 - Any other testing
- **Electronic Laboratory Reporting (ELR)** in HL7 or CSV format is the preferred mechanism for reporting this.

COVID-19 DATA COLLECTION AND REPORTING

- **If your facility is performing COVID-19 testing on-site** and you do not have ELR set up to report your results, or you are unsure if your facility had ELR set up, contact ELR@la.gov
- **If your facility is sending our specimens for COVID-19 testing and not performing testing on-site**, the facility performing the testing will be responsible for reporting the results.
- COVID-19 test results sent via the ELR should include **all** results of testing (i.e., positive, negative, indeterminate, etc.)

COVID-19 DATA COLLECTION AND REPORTING

- **Per recent HHS guidance**, required and preferred data elements to be included in COVID-19 laboratory results have changed.

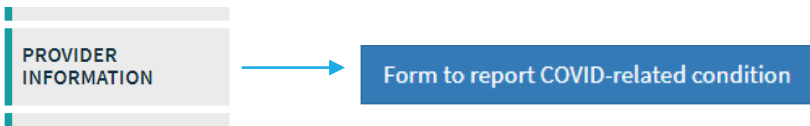
Required	Additional Demographics
Test ordered Device identifier Test result—codes provided by CDC Test result date Accession number/specimen ID Patient level information <ul style="list-style-type: none"> • age, race, ethnicity, sex, zip code, resident parish Ordering provider <ul style="list-style-type: none"> • name, NPI, zip code Performing facility name <ul style="list-style-type: none"> • name, CLIA number, zip code Specimen source Date test ordered Date specimen collected	Patient level information <ul style="list-style-type: none"> • name, street address, phone number, date of birth Ordering provider <ul style="list-style-type: none"> • address, phone number <p style="text-align: center;">Ask on order entry (AOE) Questions</p>
<p>Deadline to implement: August 1, 2020</p>	

COVID-19 DATA REPORTABLE CONDITIONS

- COVID-19 during pregnancy
- COVID-19 pediatric hospitalization
- COVID-19 associated mortality
- COVID-19 within 2 weeks of medical procedure

LDH Coronavirus Website:

<http://ldh.la.gov/coronavirus/>



Resize font:

COVID-19 Reportable Condition Report Form

This form is to be used by healthcare providers to report COVID-19 reportable conditions as defined by the Louisiana Department of Health. If your facility is performing COVID-19/SARS-CoV-2 laboratory testing and you need to report results, please email ELR@la.gov to get set up for laboratory reporting.

The Infectious Disease Epidemiology Section will follow-up for more detailed information on events reported through this form.

Thank you!

REPORTABLE CONDITION INFORMATION

Priority Event: * must provide value

PATIENT DEMOGRAPHICS

Patient's First Name: * must provide value

Patient's Last Name: * must provide value

Patient's Phone Number:

Patient's Date of Birth: M-D-Y * must provide value

Patient's Gender:

Contact Tracing

Jenna Iberg Johnson, MSPH

Public Health Epidemiologist

Louisiana Department of Health

CONTACT TRACING

- Contact tracing is a key strategy to prevent further spread of COVID-19
- Trace and monitor contacts of infected people
 - Notify them of their exposure
- Support the quarantine of contacts
 - Help ensure the safe, sustainable, and effective quarantine of contacts to prevent additional transmission
- “Close contacts” of COVID-19 cases are defined as anyone who has spent fifteen minutes or more within 6 feet of a case

■ Remember:

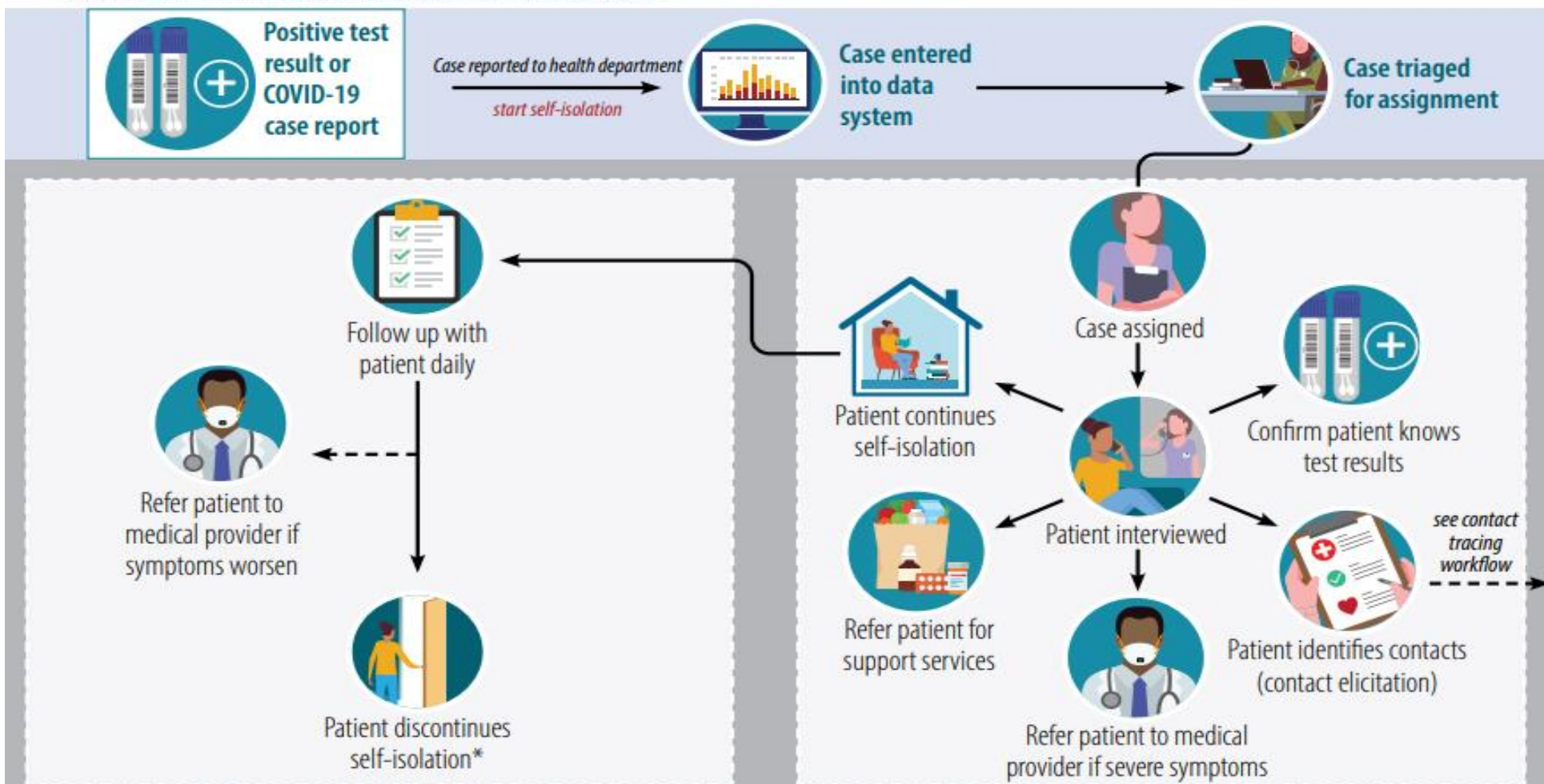
Cases	Close Contacts
Isolate	Quarantine

LDH CONTACT TRACING TEAM

- LDH has contracted with **Accenture** to implement **SalesForce** to automate workflow of contact tracing efforts
- LDH has contracted with **Louisiana-based call centers** to employ Louisiana residents to act as remote callers. Today, call centers have trained nearly 450 agents to make contact tracing calls, with the capacity to rapidly add more as needed.
- **LSU Stephenson Disaster Management Institute** provides call center program management for onboarding, training, and operational evaluation of the call centers.
- **Call center agents** interview and monitor cases and their close contacts, and **OPH** conducts additional follow-up as necessary with places of business, employers, other congregate settings, etc.
- A team of **resource coordinators**, managed by **Volunteers of America**, are working to meet “wraparound” service needs of cases/contacts to support successful isolation or quarantine.

CASE INVESTIGATION WORKFLOW (COVID-19)

Accessible version <https://www.cdc.gov/coronavirus/2019-nCoV/nhp/contact-tracing/contact-tracing-plan/investigating-covid-19-case.html>



* The decision to end self-isolation should be made in context of local circumstances. Strategies based on symptoms, time, and test results can result in different time frames.

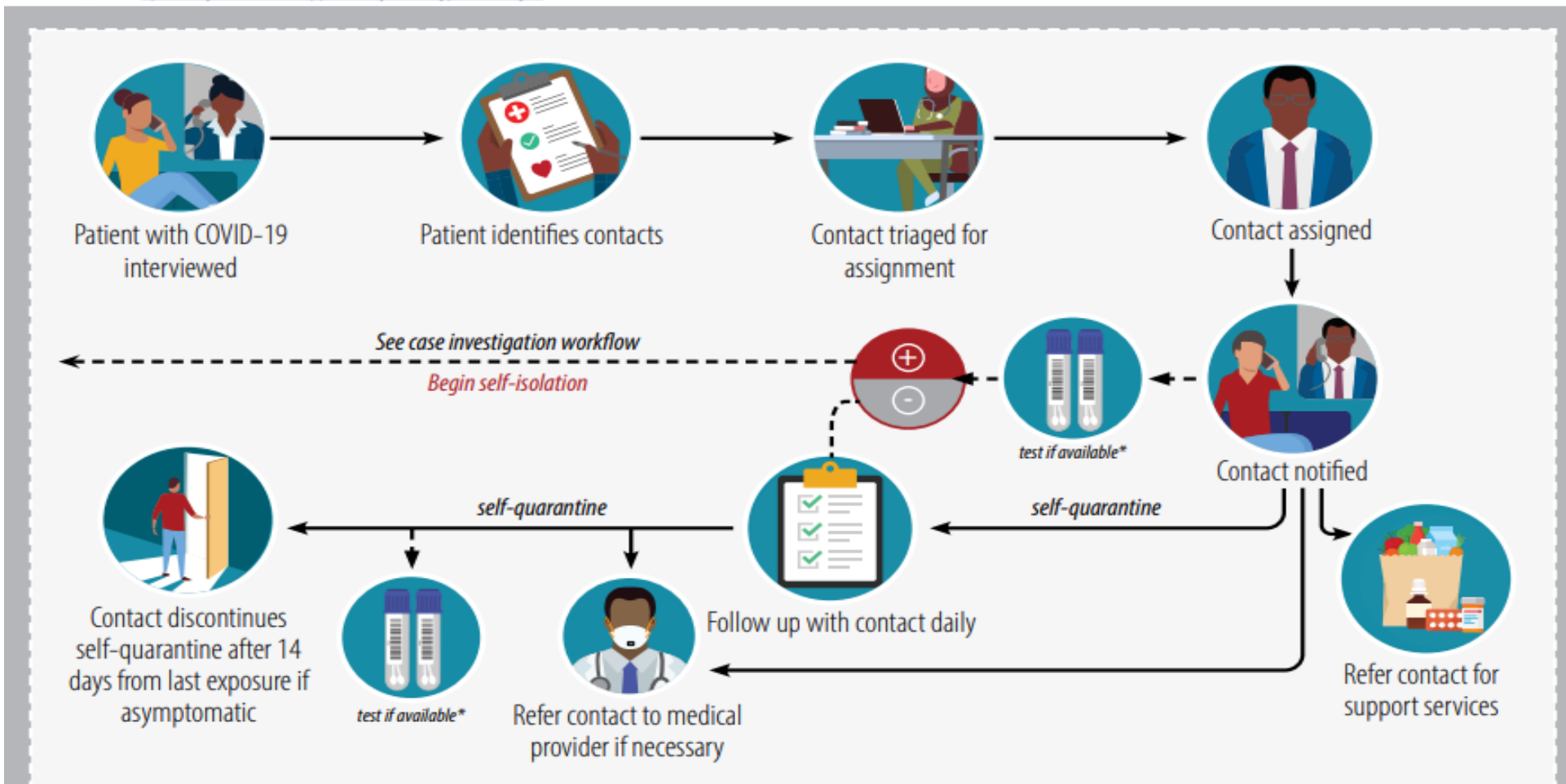


cdc.gov/COVID19

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CONTACT TRACING WORKFLOW (COVID-19)

Accessible version <https://www.cdc.gov/media/releases/2021/s0615-contact-tracing-workflow.html>



*if contact tests positive or develops COVID-19 symptoms, case investigation is necessary.



cdc.gov/COVID19

CS 317088-A 06/15/2020

Additional Resources

Resources

- Provider Education Network COVID-19 Resources: walpen.org/covid-19
- COVID-19 Testing Technical Assistance Webinars:
 - www.walpen.org/covid-19/covid-19-testing
 - RHC COVID-19 Testing Funds: What You Need to Know
 - COVID-19 Testing and Testing-Related Activities with CDC Experts
- State Supply Hotline: 225-325-5900
- LDH PPE: ldh.la.gov/index.cfm/page/3884
- LDH/OPH State Lab: COVIDLAB@la.gov
- Electronic Laboratory Reporting Team: ELR@la.gov
- Non-ELR Lab Submissions: laredcap.oph.dhh.la.gov/surveys/?s=3L43RARK3X
- LDH/EOC: EOCWATCH@la.gov

Questions and Answers



Thank You for Attending!

- Email your clinic's sign-in sheet to wellahead@la.gov
- Digital Certificate of Participation will be available once the recording is posted online.
 - Participation Code: 622
- COVID-19 Testing Webpage: walpen.org/covid-19/covid-19-testing