

Louisiana Medicaid covers free Non-Emergency Medical Transportation (NEMT) for eligible members who have no other way to travel to their medical appointments. You must schedule your ride at least 48 hours in advance. Weekend days do not count towards this notice. [1, 2, 3, 4]

Who to Contact to Schedule Your Ride Your scheduling contact depends on your specific Medicaid health plan: [1]

- Aetna Better Health of Louisiana: Call MediTrans at 1-877-917-4150
- AmeriHealth Caritas Louisiana: Call MediTrans at 1-888-913-0364
- Healthy Blue: Call MediTrans at 1-866-430-1101
- Humana Healthy Horizons: Call MediTrans at 1-844-613-1638
- Louisiana Healthcare Connections: Call MediTrans at 1-855-369-3723 · Fee-for-Service / Legacy Medicaid: Call Verida at 1-855-325-7626 [1, 2]

Essential Information You Need to Provide When you call to book your trip, make sure to have the following details ready: [1]

- Member name and Medicaid ID number
- Complete pickup address and destination address
- Date and time of your scheduled medical appointment
- Name and phone number of your doctor or medical facility · Any special needs, such as the use of a wheelchair [1, 2, 3, 4]

For additional details, including information on the Gas Reimbursement Program, visit the Louisiana Department of Health Medical Transportation page. [1]